



Which number do I
call & for what
reason?

855-456-2141

Automated Line

Available 24 hours a day 7 days a week

To hear dispatch details

- Main Menu → **Option 1** then enter 4 digit dispatch number

To get on/off Out of Work List

- Main Menu → **Option 2** - positive result is when member hears a renewal date.
- Renew status every 30 days – Renewal reminder call goes to member 3 days prior to expiration.

To hear Council News (feature still in works)

- Main Menu → **Option 3**

To hear Personal Info

- Main Menu → **Option 4**

To hear Position on Out Of Work List

- Main Menu → **Option 5** then option 5

Tips for members while calling Automated Line

Save 855-456-2141 as JOB OFFER

Register Phone Number

Add Text Notification

Make sure voicemail is set up and has room for new messages

Wait until the automated voice is finished speaking, if you enter a digit prior then the system won't recognize entry

855-987-2020

Dispatch Office

Available Monday-Friday 7am-5pm

Live Person

To hear position on Out Of Work List

Member accepted job but lost contractor information

Restoring Previous Out Of Work List Date - Member worked less than 40 hours or 5 days consecutively

Member didn't mean to drop a call from Dispatch

Answer questions

Araceli: Iowa & Spanish Translations

Kim: Nebraska, Millwrights & Piledrivers

Stacey: Wisconsin

Vicki: Minnesota & Trade Shows

Travelers

-Enter skill sheet from

www.northcountrycarpenter.org/mix2020

-Dispatchers automatically add to Out of Work List

-No renewal date

Industrial Energy & Nuke Travelers

-Enter skill sheet from www.nukeoutage.org

-Dispatchers automatically add to Out of Work List

-No renewal date